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Download:<https://drive.google.com/drive/folders/1XXuzdfrHrcM0-4viXjMNURDIKDE5SUV?usp=sharing>QUESTION 45Which facility is provided to debug a Cisco Unified CCX script live with a real voice call?A. Cisco Unified Contact Center Express EditorB. Reactive DebuggingC. Accept StepD. Proactive Debugging**Answer: B**QUESTION 46Which option enables you to monitor previous agent seat license usage?A. traffic analysis historical reportB. port and agent seat utilization historical report in Cisco Unified Intelligence CenterC. port-monitoring tool in Cisco Unified Communications Manager Real-Time Monitoring ToolD. overall Cisco Unified CCX stats in Cisco Unified Communications Manager Real-Time Monitoring Tool**Answer: B**

QUESTION 47What is the purpose of relative filters?A. generate historical and real-time reports for the previous weekB. generate historical time reports for the previous weekC. filter spam emails from reaching the email queuesD. report on previous port usage**Answer: B**QUESTION 48Which action would you take to convert a high availability over LAN deployment to high availability over WAN?A. Apply a "Warm Standby" license.B. Apply a "WAN Standby" license.C. Do a fresh installation of the whole system as high availability over WAN.D. Reinstall second Cisco Unified CCX node and add it to cluster over WAN.

Answer: DQUESTION 49Which three tasks can an agent perform using email? (Choose three.)A. save the response as a draftB. send the response to the supervisor for reviewC. transfer the email to another CSQD. transfer the email to another agentE. mark the email as urgentF. mark the email as junk**Answer: ABC**QUESTION 50Which type of information is available from the Cisco Unified Contact Center Express Control Center?A. database replication statusB. system parameters configurationC. date and time of most recent failureD. Cisco Unified Communications Manager cluster status**Answer: C**QUESTION 51During runtime, when a valid SQL Query in a DB Read step returns 0 rows, which branch of the step will be executed?A. TimeoutB. SQL ErrorC. SuccessfulD. No Data**Answer: C**QUESTION 52In the Expression Editor panel of Cisco Unified CCX Script Editor, what are three reasons to use the Java tab? (Choose three.)A. to invoke a specified method of a custom Java classB. to reference a variable of a custom Java ObjectC. to pass variables between two different workflowsD. to create an object for the purpose of executing methods on a remote computerE. to get a reference to the Contact and Session statesF. to allow for arguments to be passed to a specified method**Answer: ABF**QUESTION 53What does it mean for a variable in the Application Editor to be defined as a parameter?A. The variable can be used to pass data to and from subflows.B. The value for that variable can be supplied via Application Configuration in Application Administration.C. The value for that variable is defined by the calling application.D. The variable can be used in conditional steps.E. The variable can be used to pass data to and from VoiceXML applications.**Answer: B**QUESTION 54Which three tasks are required to deploy a Cisco Unified CCX application? (Choose three.)A. create a triggerB. upload script to repositoryC. restart the Cisco Unified CCX EngineD. specify the maximum number of sessionsE. configure default session timeout**Answer: ABD**QUESTION 55Which option can perform Call Progress Analysis in outbound IVR?A. gatewayB. Unified CM transcoderC. Automatic Speech Recognition serverD. agent (voice)**Answer: A**!!!RECOMMEND!!!1.|2018 Latest 500-052 Exam Dumps (PDF & VCE) 91Q&As

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