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QUESTION 181A user reports that the desktop PC shuts down 10 minutes after turning it on in the morning. When the technician moves the PC, it sounds like there are loose parts sliding around in the case. Which of the following is the MOST likely explanation for the PC shutting down? A.   The CMOS battery is bad.B.   A memory module has become unseated.C.   The heat sink retaining clip has broken loose.D.   The hard drive cable has become unseated. Answer: CExplanation: http://www.bleepingcomputer.com/forums/t/96260/broken-heatsink-on-mother-board/ QUESTION 182A technician is diagnosing a PC running Windows 7 which has been affected with an "NTLDR is missing" error message. Which of the following command line tools would BEST resolve the problem? A.   FixbootB.   CHKDSKC.   ScandiskD.   DEFRAG Answer: AExplanation: http://pcsupport.about.com/od/findbyerrormessage/a/ntldrmissingxp.htm QUESTION 183A user reports that people are receiving emails from their account that the user never sent. Which of the following security measures would BEST resolve the problem? A.   Check the boot.ini on the PC for malicious entries.B.   Change the account password.C.   Upgrade the email client to a newer version.D.   Install a more expensive spam filter. Answer: BExplanation:The best security measure is to rename or change the account password. Hackers sometimes break into email accounts to sent malicious emails to various people. QUESTION 184A technician is repairing a workstation that exhibits random reboots at odd times of the day. Which of the following should be performed FIRST when troubleshooting the issue? (Select TWO). A.   Check the PSU integrityB.   Check the CMOS batteryC.   Check the video card integrityD.   Check the memory integrityE.   Check the optical drive integrity Answer: ADExplanation: http://www.tomshardware.com/forum/352927-31-computer-rebooting-frequently QUESTION 185A technician is troubleshooting a PC that is not completing POST and merely provides an audible beep code. Which of the following should be the FIRST item checked? A.   The type of IDE cable used for the hard driveB.   The CMOS battery chargeC.   The amount of available power to the hard driveD.   The memory configuration Answer: DExplanation:http://arstechnica.com/civis/viewtopic.php?p=24576099 QUESTION 186A user has an external hard drive which they forget to unplug before booting their machine. Each time this happens, an error shows on the screen which states "Boot sector missing ?reboot to try again." Which of the following would be the BEST way to resolve this? A.   Change BIOS options to remove floppy drive from the boot order.B.   Change BIOS options to remove USB device from the boot order.C.   Change BIOS options to remove CD drive from the boot order.D.   Set the SATA setting in BIOS to AHCI from IDE. Answer: BExplanation:http://pcsupport.about.com/od/fixtheproblem/ss/bootorderchange_3.htm QUESTION 187A user states that their old notebook loses connectivity to the Internet several times a day at work and at home. The issue started after the wireless card was replaced. Which of the following items is MOST likely causing the issue? A.   The motherboard drivers are not current.B.   The drivers for the NIC need to be updated.C.   The wireless on/off switch is not in the on position.D.   The keyboard is faulty and turns the wireless NIC on and off. Answer: BExplanation:Update the drivers for the network interface card. Sometimes updating drivers solve major problems. QUESTION 188Which of the following commands may need to be run after a virus removal if the computer will not boot? A.   SCANDSKB.   DXDIAGC.   FIXMBRD.   MSCONFIG Answer: CExplanation:http://pcsupport.about.com/od/termsf/p/fixmbr.htm QUESTION 189A technician would like to map a network drive. Which of the following indicates the correct path for mapping a network drive? A.   \shareservernameB.   \usernameservernameC.   \passwordshareD.   \servernameshare Answer: DExplanation:

http://compnetworking.about.com/od/windowsxpnetworking/ht/mapnetworkdrive.htm QUESTION 190Which of the following is the MINIMUM account required to install most programs on Windows XP? A.   Power userB.   AdministratorC.   Standard userD. Guest Answer: AExplanation:https://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/windows_security_default_settings.mspx?mfr=true Braindump2go Promise All 220-802 Questions and Answers are the Latest Updated,we aim to provide latest and guaranteed questions for all certifications.You just need to be braved in trying then we will help you arrange all left things! 100% Pass All Exams you want Or Full Money Back! Do yo want to have a try on passing 220-802?

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