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QUESTION 171A technician is tasked with upgrading a network card on a Windows 7 Professional PC. The technician installs the network card, loads Windows XP drivers that came with the network card, and reboots the PC. Upon rebooting, the computer blue screens and the technician cannot get the computer to boot up properly. Which of the following should the technician perform to resolve this issue without any data loss? (Select TWO). A. Remove network drivers B. Install Windows XP Service Pack 3 C. Reinstall Windows 7 Professional D. Install Windows 7 Service Pack 1 E. Boot up in safe mode Answer: A E Explanation: The best way to solve this issue is to remove network drivers and restart the computer. Boot up in safe mode and reinstall the drivers.

QUESTION 172 In which of the following operating systems does Windows XP mode come as a free download to be used for application compatibility? A. Windows 7 Starter B. Windows 7 Professional C. Windows Vista Business D. Windows 7 Home Premium Answer: B Explanation: <http://windows.microsoft.com/en-us/windows7/products/features/windows-xp-mode> QUESTION 173

The Aero feature is found in which of the following operating systems? (Select TWO). A. Windows 7 Home Premium B. Windows 7 Starter C. Windows Vista Enterprise D. Windows XP Media Center E. Windows XP 64-bit Professional Answer: A C Explanation: <http://windows.microsoft.com/en-us/windows7/products/features/aero> QUESTION 174 An audio visual company has decided that they want to migrate from Windows XP Professional SP2. The company has a domain network. A technician is tasked with selecting an operating system. Which of the following should the technician select? A. Windows 7 Home Premium B. Windows Vista Home Premium C. Windows 7 Professional D. Windows XP Media Center Answer: C Explanation:

http://reviews.cnet.com/8301-31012_7-10379487-10355804.html QUESTION 175 A technician is installing and configuring a SOHO wireless network for a client. The client only wants five authorized computers to connect to the network with a defined IP range. Which of the following should the technician configure on the router? (Select TWO). A. DMZ B. DHCP C. ARP D. SSID E. MAC filtering Answer: B E Explanation: <http://technet.microsoft.com/en-us/magazine/ff521761.aspx> QUESTION 176 A user calls the helpdesk and states that they are receiving an IP conflict error on their computer. The user is on a company network that uses DHCP. The technician verified the PC is using DHCP to obtain TCP/IP settings. Which of the following commands should the helpdesk technician use to resolve this issue? (Select TWO). A. Ipconfig /renew B. Ipconfig /registerdns C. Ipconfig /all D. Ipconfig /flushdns E. Ipconfig /release Answer: A E Explanation: <http://technet.microsoft.com/en-us/library/cc938688.aspx>

QUESTION 177 A user calls the helpdesk and states that they suddenly cannot connect to the Internet or any other network resources. The user is on a company network that uses DHCP. The technician runs IPCONFIG from the command prompt and the PC has an IP address of 0.0.0.0. Which of the following steps should the technician perform FIRST to troubleshoot this issue? A. Check the network cable B. Replace network card C. Assign a static IP address D. Reinstall the network drivers Answer: A Explanation: <http://bonzamobilecomputerrepairs.com/blog/?p=151> QUESTION 178 A technician has installed the hardware for a SOHO wired network. Which of the following is the FIRST step to securing the network? A. Enable MAC filtering B. Change default usernames and passwords C. Disable unused ports D. Assign static IP addresses Answer: B Explanation:

<http://www.dirksen.nl/assets/Uploads/Downloads/Top10ChecklistSOHOSecurity.pdf> QUESTION 179 A bank is upgrading some clerical users' PCs. Which of the following would be the MOST appropriate method for erasing the data on the old PCs? A. Drive degauss B. Standard format C. Change the jumpers on the hard drive D. Quick format Answer: A Explanation:

<http://en.wikipedia.org/wiki/Degaussing> QUESTION 180Which of the following is a security threat that uses email to trick users?
A. PhishingB. VirusC. SpywareD. Shoulder surfing Answer: AExplanation:<http://kb.iu.edu/data/arsf.html> Guaranteed 100%
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